

# MUHAMMAD HAFIDZ ARBANOV

+62 812 9940 3340 | emhafis04@gmail.com | www.linkedin.com/in/emhafis/

Banda Aceh, Aceh – Indonesia

Diploma in Information Technology graduate with a strong interest in UI design and digital product development. Experienced in identifying problems, understanding user needs, and improving interactions through structured and user-focused approaches. Passionate about creating simple, functional, and visually engaging experiences that connect technology with people. Adaptable, curious, and motivated to grow through collaboration, experimentation, and continuous learning.

## EDUCATION


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**Politeknik Aceh** - Banda Aceh, Indonesia September 2021 – August 2024  
*Diploma, Information Technology, 3.61/4.00*


**SMAN 10 Fajar Harapan Banda Aceh** - Banda Aceh, Indonesia July 2018 – June 2021  
*Senior High School, Science Major, 93.57/100.00*

## CERTIFICATION AND TRAINING

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**Web Development (Fullstack JavaScript) Certification** – Certificate of Competence  October 2025  
BNSP – Issued by LSP BPVP Banda Aceh  
Developed JavaScript-based web applications, implementing REST APIs, state management, user authentication, and database management using React and Express.

**Cloud Computing Cohort in Bangkit** - Certificate of Completion  February – July 2023  
Bangkit Academy led by Google, Goto, and Traveloka  
Collaborated in a team-based capstone project to develop a cloud-based application, gaining hands-on experience in cloud computing and machine learning.

**IT Support Certificate** - Certificate of Completion  June 2023  
Completed five online courses covering IT support fundamentals, networking, operating systems, system administration, and security.

**Customer Relationship Management Certification** - Certificate of Competence  November 2024  
BNSP – Issued by LSP-MPI  
Developed skills in professional communication, customer needs analysis, and customer relationship management based on service quality.

## WORK EXPERIENCE

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**IT Support Technician** - West Java, Indonesia February 2026 – Present  
**Full-time, Taksim Hospital / Taksim Medika Clinic**  
Responsible for supporting daily IT operations and assisting in maintaining healthcare systems and infrastructure.

- Resolved daily hardware, software, and network issues across multiple hospital departments to ensure uninterrupted healthcare operations.
- Assisted in maintaining hospital IT infrastructure and system availability.
- Supported basic server maintenance and system performance monitoring.
- Ensured stable operation of hospital information systems.

**Web Developer - Banda Aceh, Indonesia**

October 2025 – Present

**Project Based, PLN UID Aceh**

- Developed an MVP security patrol monitoring system for K3 at PLN UID Aceh using Laravel and MySQL with multi-role access and patrol activity tracking for 200+ users.

**Web Developer - Banda Aceh, Indonesia**

September 2025

**Internship, Joeragan Property**

- Developed a comprehensive corporate website using react for a property development firm, focusing on digital brand positioning and operational efficiency.

**IT Support Technician - West Java, Indonesia**

February – June 2023

**Internship, Banda Aceh City Government**

Gained hands-on experience in supporting information management systems used by the Banda Aceh City Government for the development of Information and Communication Technology.

- Assisted the IT and server team in basic system administration and infrastructure support as part of the learning process.

**Freelance Graphic Design - Indonesia**

August 2024 – Present

Managed design projects for 3 recurring clients, delivering consistent visual materials aligned with client needs and branding.

**SKILLS**

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**App Development:** Programming (JavaScript, PHP), Development Tools (Node.js, Next.js, Express.js, Laravel, REST API, Flutter), Database Management (MySQL, PostgreSQL, MongoDB), Docker, Git / Version Control.

**Microsoft Office:** Word, Excel, PowerPoint

**Design Tools & Skills:** Canva, Adobe Illustrator, Figma, Wireframing, Prototyping, Design System, User Flow, Visual Design.

**Soft Skills:** Communication, Problem Solving, Team Collaboration, Adaptability.

**ORGANIZATIONAL EXPERIENCE**

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**GenBI Regional Board (DPD) Aceh Region**

2024 – 2025

Management Team, Creative & Media

- Contributed to the design of promotional materials and digital content for social media and organizational events.
- As a Bank Indonesia frontliner, I disseminated central banking knowledge and supported institutional and social programs.

**Forum Anak Tanah Rencong Sekretariat, DP3A Aceh**

2023 – 2025

Creative & Media

As a member of Media Team, I was responsible for:

- Collaborating with the media team to ensure smooth execution of media programs.
- Amplifying the voices of children through various media initiatives.

**BEM Politeknik Aceh**

2022 – 2023

Head of Research and Technology

Supported students' development in basic skills through technology-focused activities, digital tools, and knowledge-sharing initiatives.